

Contact Us

Website Technical Assistance

(800) ASK – MET2

For technical problems and assistance, including User ID and password questions, problems with a form opening, missing forms, or problems faxing or emailing forms, please call the MetLife IT Service Desk.

Be sure to provide information regarding the specific form(s) you were trying to access.

Website General Usage

For assistance with how to use and link to the site:

Website Training Requests	Click here to send email to eForms mailbox
Website Improvement Ideas/Comments	Click here to submit feedback .
Linking Forms to Another Site	Click here to view instructions.
Linking the eForms website to Another Site	Click here for instructions.

Form Questions

All forms and form content are owned by specific line of businesses. Contact information has been provided for the following:

Products	Contacts
Retail Life Insurance	Customer Call Center: (800) 638-5000 Producer line: (877) 638-0411 prompt 3
Individual Retail Annuity	Customer Call Center: (800) 638-7732 Agent line: (877) 638-3279 prompt 1, 2
Group Annuity	MLR Sales Support: <ul style="list-style-type: none">• (888) 377-8999• mlrsalesupport@metlife.com
Auto & Home	MPC FMU Inquiries@metlife.com